1999 Summary of Perfor	mance Measures for	Category 3 Single F	unction NAVFA	C Contracting (Offices Raw D	ata		
Parent Organization	EFA Chesapeake	EFA Chesapeake	EFA Midwest	EFA Northwest	EFA Northwest	EFA West	LANTDIV	LANTDIV
Specific Office	North ACQN Support	South ACQN Support	Great Lakes	Bremerton	Silverdale	Travis	Sebana Seca	Sugar Grove
Associates Surveyed	36	92	12	36	27	17	2	0
Associate Surveys Received	16	44	11	25	19	11	2	0
Customers Surveyed	8	36	11	25	15	4	9	2
Customer Surveys Received	2	21	6	12	10	1	4	1
Quality Work Environment	0.862	0.749	0.8	0.703	0.789	0.904	0.9	0
Leadership/Management	0.793	0.677	0.625	0.707	0.679	0.889	0.75	0
Timeliness	0.8	0.774	0.833	0.567	0.692	1	1	0.6
Quality	0.7	0.686	0.787	0.635	0.681	1	1	0.6
Professional Workforce	0	0.727	0.745	0.818	0	0	0	0.818
Acquisition Excellence	0	0.78	0.91	0.68	0	0	0	0.83
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0.725	0.85	0.543	0	0	0	0.55
Service/Partnership	0.824	0.805	0.877	0.633	0.727	0.954	0.818	0.788
Meet Mission Goals	0.842	0.764	0.79	0.716	0.767	0.986	0.857	0.891
1999 Summary of Perfor	mance Measures for	Category 3 Single F	unction NAVFA	C Contracting (Offices Norma	lized Data		
	North ACQN Support	South ACQN Support	Great Lakes	Bremerton	Silverdale	Travis	Sebana Seca	Sugar Grove
Quality Work Environment	0.54	0.163	0.333	0.01	0.297	0.68	0.667	0
Leadership/Management	0.617	0.373	0.263	0.436	0.377	0.819	0.526	0
Timeliness	0.538	0.478	0.614	0	0.289	1	1	0.076
Quality	0.25	0.215	0.468	0.088	0.203	1	1	0
Professional Workforce	0	0.372	0.497	1	0	0	0	1
Acquisition Excellence	0	0.435	1	0	0	0	0	0.652
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0.773	1	0.442	0	0	0	0.455
Service/Partnership	0.595	0.534	0.759	0	0.294	1	0.576	0.483
Meet Mission Goals	0.532	0.278	0.362	0.12	0.286	1	0.581	0.691

1999 Summary of Performance Measures for Category 3 Single Function NAVFAC Contracting Offices Raw Data							
Parent Organization	NORTHDIV	PACDIV	PACDIV	SOUTHDIV	SOUTHDIV	SOUTHWESTDIV	

Parent Organization	NORTHDIV	PACDIV	PACDIV	SOUTHDIV	SOUTHDIV	SOUTHWESTDIV
Specific Office	NUWC Newport	Diego Garcia	Kaneohe	Barksdale	Charleston	Bridgeport
Associates Surveyed	3	10	4	9	9	3
Associate Surveys Received	2	8	3	6	6	2
Customers Surveyed	3	21	9	18	8	6
Customer Surveys Received	0	8	3	12	5	1
Quality Work Environment	1	0.9	0.933	0.893	0.833	0.7
Leadership/Management	0.95	0.975	0.867	0.867	0.783	0.5
Timeliness	0	0.719	0.7	0.647	0.6	1

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Leadership/Management	0.95	0.975	0.867	0.867	0.783	0.5
Timeliness	0	0.719	0.7	0.647	0.6	1
Quality	0	0.78	0.733	0.815	0.76	0.8
Professional Workforce	0	0	0.782	0.673	0.764	0
Acquisition Excellence	0	0	0.85	0.68	0.7	0
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0	0.725	0.3	0.7	0
Service/Partnership	0.833	0.861	0.807	0.759	0.733	0.636
Meet Mission Goals	0.8	0.914	8.0	0.679	0.744	0.786

1999 Summary of Performance Measures for Category 3 Single Function NAVFAC Contracting Offices -- Normalized Data

	NUWC Newport	Diego Garcia	Kaneohe	Barksdale	Charleston	Bridgeport
Quality Work Environment	1	0.667	0.777	0.643	0.443	0
Leadership/Management	0.947	1	0.773	0.773	0.596	0
Timeliness	0	0.351	0.307	0.185	0.076	1
Quality	0	0.45	0.332	0.537	0.4	0.5
Professional Workforce	0	0	0.752	0	0.628	0
Acquisition Excellence	0	0	0.739	0	0.087	0
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0	0.773	0	0.727	0
Service/Partnership	0.623	0.708	0.54	0.394	0.31	0.011
Meet Mission Goals	0.395	0.767	0.394	0	0.211	0.348

1999 Summar	v of Performance Mea	asures for Categor	rv 3 Sinale Function	n NAVFAC Contracting	Offices Raw Data

Parent Organization	SOUTHWESTDIV
Specific Office	Miramar
Associates Surveyed	17
Associate Surveys Received	7
Customers Surveyed	4
Customer Surveys Received	2

		Benchmark	Nadir	Range	Average
Quality Work Environment	0.914	1	0.7	0.3	0.849
Leadership/Management	0.843	0.975	0.5	0.475	0.779
Timeliness	1	1	0.567	0.433	0.781
Quality	0.6	1	0.6	0.4	0.756
Professional Workforce	0.8	0.818	0.673	0.145	0.766
Acquisition Excellence	0.76	0.91	0.68	0.23	0.774
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0.575	0.85	0.3	0.55	0.621
Service/Partnership	0.82	0.954	0.633	0.322	0.792
Meet Mission Goals	0.737	0.986	0.679	0.307	0.805

1999 Summary of Performance Measures for Category 3 Single Function NAVFAC Contracting Offices -- Normalized Data

Miramar Benchmark Nadir Range Average

	Miramar	benchmark	ivadii	Range	Average
Quality Work Environment	0.713	1	0	1	0.495
Leadership/Management	0.722	1	0	1	0.587
Timeliness	1	1	0	1	0.494
Quality	0	1	0	1	0.389
Professional Workforce	0.876	1	0	1	0.641
Acquisition Excellence	0.348	1	0	1	0.408
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0.5	1	0	1	0.584
Service/Partnership	0.581	1	0	1	0.494
Meet Mission Goals	0.189	1	0	1	0.41